

Brothers Carpet Cleaning, Inc.

The Residential Experts Trusted In Local Homes For Over 20 Years!

Call **485-4567** M-F 9AM-5PM

For a Carpet Buyers Guide, FAQs & More Visit Us At www.brotherscc.com

Expert Cleaning of Carpet, Upholstery, Area Rugs. Also Carpet & Fabric Protectors & Pet Odor Control

Because of the unpredictable nature of spots and stains (and how they may react to any spot cleaning effort), no particular results can be guaranteed. Remember that no carpet is stain proof.

- A. Blot liquids with a dry, white absorbent cloth. Gently scrape up semi-solids with a rounded spoon.
- B. Pretest any spot removal solution (for color transfer to the cloth or damage to the carpet) in an inconspicuous area. If a change occurs, select and test another solution.
- C. Apply a small amount of the suggested solution to a white cloth, and work in gently, **blot - don't rub** - working from the edges of the spill to the center to prevent spreading. Allow it to remain on the spill a few minutes then blot. Move to the next solution (if needed) until the spot is removed. Be patient.
- D. **Weighted Towel Method:** Wicking can occur after a liquid spill enters the carpet backing and pad. Even professional cleaning can only remove the spill from the carpet fibers. The spill can "wick" back up into the carpet fibers and "reappear" while drying, or even weeks after spotting or professional cleaning. Lightly dampen the spot with water, cover with 2-3" of dry folded white towels, weight with books and leave overnight. This may take 3-4 times.

Key to Cleaning Solutions

- 1. Rubbing Alcohol as a solvent** - 91% Isopropanol can be purchased at most grocery and drug stores. Never pour directly onto the carpet or allow it to reach the latex backing or damage may occur. Many solvents are flammable! Use Caution.
- 2. Nail Polish Remover** - Use the same precautions as with alcohol.
- 3. Detergent Solution** - Use "Pro-Spot" spot cleaner undiluted or mix 1 cup water and 1/4 teaspoon mild liquid detergent (no lanolin, non-bleach). Pro-Spot is available for delivery in the Eugene/Springfield area.
- 4. Warm Water Rinse** - Luke warm (cold if specified) to remove solution residues and prevent resoiling.
- 5. Vinegar Solution** - One cup WHITE vinegar to two cups water.
- 6. Ammonia Solution** - Two tablespoons household ammonia to one cup water.
- 7. Enzyme Product** - such as Nature's Miracle or Simple Solution are available at pet supply stores. Saturating the carpet backing and pad may be required to remove odors from urine, vomit or sour milk spills. Allow the enzyme to work on such odorous spills 2-3 days before proceeding to the next spot removal method.
- 8. Vacuum clean** - All dry spills should be vacuumed clean to lift and remove as much spilled material as possible. Use a hose attachment if you have one. Otherwise, be sure the spilled material has not contaminated your vacuum brush by testing it on a scrap carpet piece. Pouring a liquid into a dry spill may create additional problems.
- 9. Hydrogen Peroxide 3%** - (Don't use on wool or silk) Buy a new bottle. Blot on and let dry. May need to repeat 8-10 times

Spot / Solution	Spot / Solution
Adhesive or Stick-em 2, 1	Milk or Ice Cream or Raw Egg 3, 7, 6, 5, 4, 1
Blood 9, 6, 3, 7, 4 cold water rinse	Mud (Allow it to dry first) 8, 1, 3, 4
Butter or Chocolate 1, 3, 6, 5, 4	Mustard or Hair Dye 3, 5, 4, 9
Candle Wax or Crayon: Freeze with ice, chip away, then 2, 1, 3, 5, 4, 9 for dye	Nail Polish 2, 1, 3, 4, 6, 9
Catsup, Spaghetti, Soy Sauce 3, 6, 5, 4, 9	Oil (Cooking, Salad or Lamp oil) 1, 3, 6, 5, 4
Charcoal or Soot 8, 3	Paint (oil based) or Dried Latex Paint or Caulk 2, 1, 3, 6, 4, 9
Chewing Gum: Freeze with ice, chip away, then 1	Paint (latex/Tempura) or Latex Caulking-Not dried 3, 6, 4, 9
Coffee, Tea 3, 5, 4, 1 for cream, 9 for dye	Plant Food 3, 6, 5, 4
Cosmetics and Lipstick 2, 1, 3, 6, 5, 4, 9	Rubber Cement or Other Wet Glues 2, 1, 3, 4
Food 3, 6, 4	Rust 5, 3, 4, or a rust remover product sold in house wares dept.
Fruit Juice, Jam, Jelly or Berries 3, 6, 5, 4, 9	Shoe Polish 1, 2, 3, 6, 4, 9
Furniture Stain or Varnish or Polish 1, 2, 1, 3, 4, 9	Soft Drinks and Alcoholic Beverages 3, 6, 5, 4, 9
Grass 7, 2, 1, 3, 6, 5, 4	Tar or Asphalt 1, 2, 3, 4
Gravy or Pitch 1, 3, 6, 5, 4	Toner (Copier or Printer) 8, 1, 3, 5, 6, 4, 9
Grease, Lotion, Peanut Butter or Soft Play-Doh 1, 3, 4	Toothpaste 3, 4, 5, 6, 4
Ink-Ball Point Pen 2, 1, 3, 6, 5, 4, 9	Unknown 1, 2, 3, 6, 5, 4
Ink-Washable, Water Colors 3, 6, 5, 4, 9	Urine, Wet 7, 5, 4
Iodine 1, 3, 6, 5, 4	Urine, Dry 5, 7, 4
Kool-Aid or Jell-O (8 first if it's a dry powder spill!) 3, 5, 4, 9	Vomit, Diarrhea, Feces 3, 6, 7, 5, 4
Medicine 1, 3, 9, 6, 5, 4	Wine 3, 5, 6, 4, 9

PROPER ON-GOING MAINTENANCE: A clean carpet lasts longer! To extend your carpets usable life and keep its fresh appearance longer vacuum thoroughly and often, and remove spills as they occur. Regular professional hot water extraction cleaning is required every 12-18 months (before it shows soiling) to maintain your carpet manufacturers wear warranty. For a thorough, deep down healthy clean **call Brothers Carpet Cleaning at 485-4567.**